Jacob White

www.jwhite.network

+1 (978) 238-9203 | jake@jwhite.network | Key ID: 1804B469 | LinkedIn

EDUCATION Champlain College*, Burlington, Vermont May 2020

Bachelor of Science in Computer Networking and Cybersecurity

• GPA: 3.7

• Study Abroad, Dublin, Fall 2018

TECHNICAL SKILLS

Cloud Services VMware vSphere

PC, Linux & Macintosh OS Python PowerShell PKI

CCNA Active Directory

TECHNICAL EXPERIENCE

Verkada, San Mateo, CA
Cloud Security Engineer

May 2020 -

- Helped customers troubleshoot network, hardware, and software issues related to the Verkada platform.
- Collaborated with Engineering and Product teams to test new products and features.
- Developed public applications in Python using Verkada's public API.
- Developed internal applications and libraries/modules in Python & GoLang to improve the efficiency of support.

Leahy Center, Burlington, VT

NOC Analyst

January 2020 - May 2020

- Maintained an Office 365 environment for a client.
- Managed, configured, and troubleshot networks and infrastructure for clients

System Administrator

August 2019 - December 2019

- Updated and maintained network infrastructures such as ESXI hosts, Windows, and Linux servers
- Administered and troubleshot vSphere environment

Cisco Meraki, San Francisco, CA

Network Support Intern

June 2019 – August 2019

Troubleshot cases that covered the entire Meraki product line, including wireless access points, security appliances, switches.

ACTIVITIES

NECCDC

Fall 2017 — Spring 2020

Improves incident response-ability Maintained a network under attack Windows Lead starting in 2018

^{*}Designated a National Center of Academic Excellence in Information Assurance Education by the National Security Agency and the Department of Homeland Security.